mro™

Accelerating Clinical Data Exchange™

Exchange Nexus

VALIDATED NCQA DATA AGGREGATOR VALIDATION — VALIDATED DATA STREAM

End-to-end interoperability solution for payers to extract, aggregate, and standardize member data for a longitudinal member view.

Enabling core payer capabilities—and improving functional operations—through interoperable data connectivity across provider networks.

MRO's complete interoperability solution transforms how payers and providers work together, breaking down data barriers across networks. It's not just about accelerating clinical data exchange; it's a story of connecting dots in real time, making healthcare decisions smarter and faster. By streamlining clinical data integration, MRO helps payers ensure that patient care is informed by comprehensive insights, speeding up the journey from data to action.

- **PERFORMANCE**
  - Cost avoidance for health plans to aggregate EHR data from across a myriad of sources.
  - Clinical data aggregation and use of clinical data to reduce provider abrasion as records can be leveraged for multiple use cases.

- **INTEROPERABILITY**
  - Convert structured and unstructured data, such as clinical notes, into a uniform and usable format.
  - An ever-growing network of providers, and connectivity with over 250 EHRs, practice management and laboratory information systems.
  - MRO leverages clinical data exchange services with standardized (FHIR) and proprietary approaches to facilitate a seamless data exchange to acquire enriched, high-value data.

- **RELIABILITY, SECURITY AND TRUST**
  - One of the first vendors to become NCQA Data Aggregator Validated, eliminating the need for primary source verification by CMS for HEDIS supplemental data.
  - Over 20 years of experience managing clinical data for providers as a disclosure management organization.

CareFirst BlueCross BlueShield Partnership delivers an average of **63%** increase in annual HEDIS quality measures

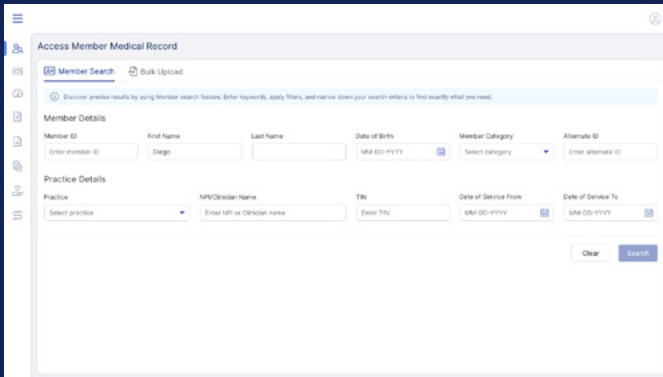MRO uncovers quality data gaps missed by traditional HEDIS data gathering techniques. Quality scores increased:

- Adult BMI up 25%
- Control high BP up 229%
- Comprehensive diabetes care up 36%
- Childhood immunization up 40%
- Adolescent immunization up 111.7%

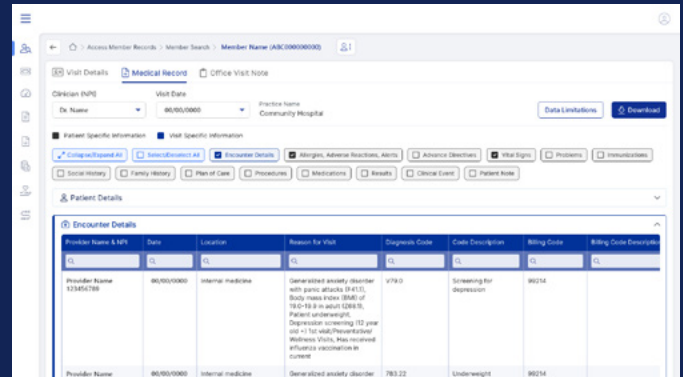MRO supported providers materially out-perform control group.

- A1C control up 35%
- BP control diabetes up 125%
- Retinal eye up 35%
- BP control (140/90) up 113%
- Colorectal up 5%

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Our Solution

Supports over 1000+ discrete elements and can also bring in unstructured data from clinical notes. Payers can view encounter data, procedures, family history, and more all in one place.

Exchange Nexus supports member search within the platform to allow for easy access to clinical data.
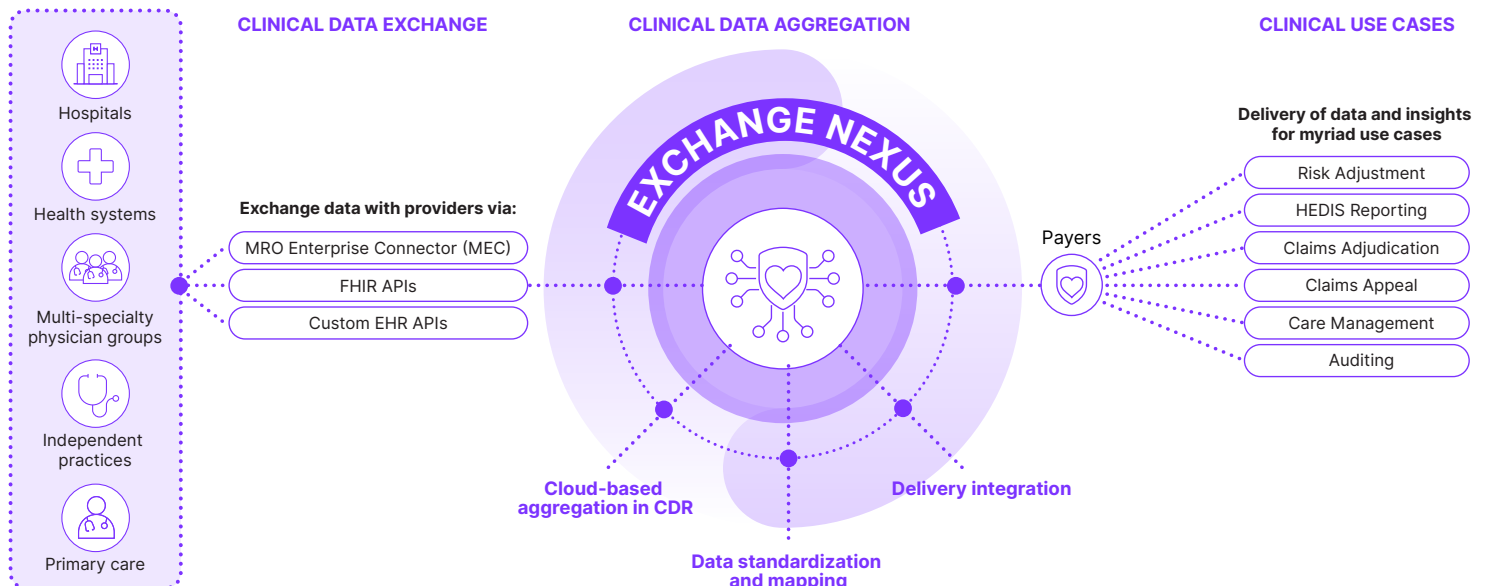
Member list is consistent with payer's member eligibility file and is continuously updated to ensure access to all relevant members in Exchange Nexus.

Additional Benefits:

- Real time data updates for rapid diagnosis identification for population management.
- Easily create a clinical data repository for all member visits to in-network providers.
- Get a 360-degree view of members in-network across providers and periods, standardizing longitudinal member records.
- Rapidly ID diagnosis alerts to enable care management teams to quickly intervene with patients.

CLINICAL DATA AGGREGATION AND STANDARDIZATION FOR MULTIPLE USE CASES

CLINICAL DATA EXCHANGE

Hospitals
Health systems
Multi-specialty physician groups
Independent practices
Primary care

Exchange data with providers via:
MRO Enterprise Connector (MEC)
FHIR APIs
Custom EHR APIs

CLINICAL DATA AGGREGATION

EXCHANGE NEXUS

Cloud-based aggregation in CDR
Data standardization and mapping
Delivery integration

Payers

CLINICAL USE CASES

Delivery of data and insights for myriad use cases

Risk Adjustment
HEDIS Reporting
Claims Adjudication
Claims Appeal
Care Management
Auditing

About MRO: We are accelerating clinical data exchange, by ensuring the right information gets to the right place in the right format, on time, every time, enabling providers and clinical data requesters to drive better patient and financial outcomes.

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